SHWETHA SHANMUGAM
Security Operations Center Analyst

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OBJECTIVE

Highly energetic Security Operations Center Analyst with expertise in risk management, unauthorized access, viruses and wide range of vulnerabilities and threats. Possess excellent knowledge, communication skills and enthusiasm to learn new technologies.

PROFESSIONAL EXPERIENCE

DELOITTE USI - HYDERABAD
Security Operations Center Analyst, June 2021 – Present

- Performing 24*7 monitoring and security analytics as a part of SOC.
- Detecting and responding to security incidents quickly in a professional manner.
- Hands-on experience with SIEM tools such as (SPLUNK), EDR tool (CROWDSTRIKE), Mcafee epo, Phishing mails & Tenable.io
- Engaging in threat hunting, threat management and creating dashboards.
- Work on tuning, monitoring rules and eliminating false positives, following and creating SOPs.
- Preparing daily, weekly and monthly reports along with reviewing policies and highlighting the challenges in managing SLAs.

CITI CORP - CHENNAI
Operations Specialist, September 2020 – June 2021

- Followed procedures to complete complex assignments and resolve problems that require in-depth investigation or research of fraud cheques.
- Conducted basic analysis and research as well as workflow management.
- Provided team assistance, including serving as subject matter expert, trained new hires within work unit.

EDUCATION

SRM INSTITUTE OF SCIENCE AND TECHNOLOGY
Master of Business Administration, JAN 2021- DEC 2022
Human Resource – 94.9% (pursuing)

SRM INSTITUTE OF SCIENCE AND TECHNOLOGY
Bachelor of Technology , AUG 2016 – JUN 2020
Information Technology – 89.5%

ADDITIONAL SKILLS

- Splunk, Mcafee, Crowdstrike, Servicenow & Tenable.io
- Malware Analysis and Intrusion Detection.
- Problem solving and decision making.
- Data visualization.
- Threat hunting and Risk management.
- Proficient in Microsoft Office.

PROFESSIONAL CERTIFICATIONS

- Microsoft AZ 900
- Certified Ethical Hacker V11
- Fortinet NSE 1