

NISHANT SAGAR

New Delhi, 110001 | 995 599 3099 | nishantsagar85@gmail.com

Professional Summary

Motivated manager with demonstrated knowledge of health system management best practices and operations. Proven skills in enhancing productivity and efficiency with forward-thinking leadership. Collaborative with a dedication to partnering with co-workers to promote engaged, empowering work leadership. Bringing **11+ years** of experience in the field and am ready to take on a challenging growth-oriented role.

Skills

- Public health policy
- Strategic planning
- Health system management
- Government advisory
- Training and development
- Stakeholder management
- Health care quality management
- Patient safety
- Health communication
- Project management
- Program implementation
- Digital health
- Health financing

Work History

Deputy Director- Public Health

04/2022 to till date

Confederation of Indian Industry, Headquarters, India, Delhi

- Analyze existing Public Health Systems environment, craft and effectively deliver a coordinated strategy that engages the private sector to play a pivotal role in catalyzing sustainable strengthening of public health systems and real-time tracking of new developments related to Public Health Infrastructure/ investments/ Digital Health
- Work with external stakeholders and experts to determine potential opportunities and regulatory issues arising from such changes that may affect the members, their operating models, products, and clients. In addition, engage with central government officials and multiple key stakeholder groups to develop projects
- Prepare subject specific submissions/ recommendations and engage in consultation with the care continuum and Industry at large
- Facilitate high-level meetings between CII Public Health Council members and key stakeholders, including senior government officials, Public Health experts, Care providers, Digital Health experts and alliance partners to promote and advocate for the issues at hand
- Ensure that all member companies assigned to the portfolio are regularly engaged with The Public Health Council. This includes soliciting their policy views, patching them in government meetings, and polling members on key issues. Also working with them to service their specific challenges/ providing guidance/ intelligence.

Senior Consultant

National Health Authority (NHA), Ministry of Health and Family Welfare, Government of India, Delhi

02/2021 to 02/2022

National Digital Health Mission (NDHM)

24/08/2021 to 24/02/2021

Ayushman Bharat Pradhan Mantri Jan Arogya Yojana

15/02/2021 to 23/08/2021

- Development of policy documents and guidelines
- Strategic planning for implementation of digital health mission and AB-PMJAY across the Nation
- Handling matters related to Ministries/government organizations
- Facilitating the provision of domain-specific technical support to state health agencies and team
- Tracking significant developments and trends in the field of Health
- Development of quality and safety standards for State/UT Hospitals
- Managing multidisciplinary team
- Involvement and engagement with various committees, sub-committees and international development agencies supporting NHA
- Managing, conceptualization healthcare building blocks systems

State Manager- Quality

12/2018 to 02/2021

Piramal Swasthya (PSMRI)– Patna, Bihar, India

Aspirational District Transformation (ADT) Program, NITI Aayog, Government of India

- Leading Quality domain at the State level
- Supported in NQAS certification for District Hospital, Begusarai. the hospital got the certification with an average score of 94%
- Supported in LaQshya certification for District Hospital, Begusarai & Sheikhpura. Both hospitals got platinum certification
- Performed supply chain management assessments of AMB program for IEG, Delhi
- Streamlined and monitored quality programs to alleviate overdue compliance activities
- Management of the health system at strategic and operational levels
- Set, enforced and optimized internal policies to maintain efficiency and responsiveness to demands
- Directed training and retraining of employees (Internal & external) to boost performance and improvement
- Coordinated all stakeholders (External & Internal) by interacting effectively and establishing communication best practices

Hospital Manager

08/2010 to 12/2018

District Hospital – Siwan, Bihar, India

Department of Health, Government of Bihar

- Won first prize for Hospital in Kayakalp in the year 2017-2018 & commendation award in the year 2015-2016
- Planned and implemented strategic changes to improve service delivery
- Managed clinical, professional, clerical and administrative staff
- Managed supply chain management
- Implemented policies and directives of the government
- Managed disasters (train accident and bus accident in the year 2012)
- Supervised & managed a team of approx 150 officers & Staff
- Capacity building of internal staff on national health program & quality improvement

Education

Ph. D. (Scholar): Hospital & Health System Management

IIHMR University - Jaipur

PGDHQM: Health Care Quality Management

Tata Institute Of Social Sciences (TISS) – Mumbai

M.Phil: Hospital & Health System Management

Birla Institute Of Technology And Science (BITS) – Pilani

Master of Science: Hospital Administration

Dr. Zakir Hussain Institute

Certifications

- Social Intrapreneurship for Innovation in Health
- Green Belt - Six sigma
- Patient Safety and Quality Improvement
- Internal Assessor - NQAS
- Service Provider - NQAS
- Internal Assessor - NABH
- Blood Bank Accreditation (NABH Standards)
- Quality Management System in Laboratory Services

Accomplishments

- **Guest Faculty**, PG Courses, **Tata Institute Of Social sciences (TISS)**
- **State Assessor**- NQAS, LaQshya&Kayakalp
- **State Mentor**- NQAS &LaQshya
- **National Assessor** - WHO patient safety standards, Quality & Accreditation Institute, Noida
- **Reviewer** for In Sc- International journal of basic and applied sciences

Award & Honors

- **Research excellence award** by Institute of Scholars, Karnataka, 2021
- **Health Worker Safety Champion** by Quality & accreditation institute, Noida, UP, 2020
- **Patient safety Champion** by Quality & accreditation institute, Noida, UP, 2019
- **Prashasti Patra** by Principal secretary- Health, Government of Bihar, 2017
- **Certificate of Excellence** by Divisional Commissioner, Saran Division, Bihar, 2017
- **Prashansa Patra** by District Magistrate, Siwan, Bihar, 2012

Publications

Sagar, N. (2018). A study of ASHA workers' achievement with respect to family planning. Abhinav International Monthly Refereed Journal of Research in Management & Technology, 22-28.

A study of maternal and newborn healthcare services at the District hospital, Sitamarhi, Bihar. **Nishant Sagar, Dr Dhananjay D. Mankar, Aditya Kumar.2020** .11,s.l.: IRJMSH,2020, International Research Journal of Management Sociology & Humanities, Vol.11 www.IRJMSH.com

A study on working of hospital TPA to identify shortcoming and its effect on hospital management **Nishant Sagar, Dr. Rashi S. Gupta.2020** .11,s.l.: IRJMST,2020, International Research Journal of Management Sciences & Technology, Vol.11 www.IRJMST.com

A Study Conducted to Assess the Knowledge of Mother Regarding Newborn Health. **Dr Shweta Jha, Nishant Sagar.2022** .2, s.l.: IRJMST,2022, International Research Journal of Management Sciences & Technology, Vol.13 www.IRJMST.com

Professional Association

- Academy of Hospital Administration, Noida
- Professional Member - Institute of Scholars, Karnataka