

Prof. (Dr.) Rajiv Mishra

Dean & Professor – School of Hospitality & Tourism, Galgotias University

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22 years of continuous experience in Academic Administration & Consultancy / Hospitality & Tourism - Didactics / Learning & Development / Research & Continuing Professional Development

- **Ph.D. in Mgmt. || Masters in Hospitality Mgmt. || Masters in Tourism Mgmt. || Bachelor of Hotel Mgmt.**
- **Fellow Member** - The Institute of Hospitality (formerly HCIMA), London.
- **Fellow Member** - Hospitality International Standards, Malaysia.
- **Fellow Member** - Institute of Scholars (InSc) International Publishers, India.
- **Fellow Member** - Centre for Education Growth and Research, India.
- **Certified Hotel Administrator (CHA)** - American Hotel & Lodging Educational Institute (AHLEI), United States.
- **Certified Hospitality Manager: Leadership** - AHLEI, Orlando, Florida, United States.
- **Accredited Management Teacher (AMT)** - All India Management Association (AIMA), New Delhi.
- **Credentialed University Teacher** - The University of Hong Kong, Hong Kong.
- **Trained Professional Teacher** – The Commonwealth Education Trust, London.
- **Certified Microsoft Innovative Educator (CMIE)** - Microsoft Corporation, USA.
- **Certified Online Hospitality Educator** - American Hospitality Academy (AHA) & Online World Campus, Florida.
- **Certified in Coaching Skills** - Harvard University (Harvard Business Publishing), United States.
- **Certified Online Teacher** - Future Learn, London (jointly by The Open University, UK & Seek Limited, Melbourne).
- **Certified Online Tutor (Online Teaching/Tutoring/Learning)** – Amity Online, Amity University, India.
- **Certified Vocational Trainer** - City & Guilds, London.
- **Certified 'EduNxt' Faculty (a next generation Technology Infused Distributed Learning)** - Manipal Education Group.

PROFESSIONAL SYNOPSIS

- An erudite academician & proficient administrator with rich experience in Academic Administration, Consulting, Teaching, Research, Training & Development, Operations and Relationship Management in a distinguished career spanning **22 years**.
- Adorned & honoured that my '**Doctoral Research Thesis**' is awarded by **Union Ministry of Tourism, Government of India** for its credibility, novelty and asserted exploration.
- Currently designated as **Dean & Professor** at **School of Hospitality & Tourism** in **Galgotias University**.
- Proud to serve for 15 years as Professor (Hospitality & Tourism) at ITC-Welcomgroup Graduate School of Hotel Administration (WGSHA), Manipal Academy of Higher Education (MAHE), Manipal, Karnataka, India.
- Gratified to be associated with "**Institute of Eminence**" University; and honoured to be employed in **world's 26th ranked** and **country's best & supreme** Hospitality Institute, i.e. WGSHA, MAHE, Manipal.
- Expertise in Hospitality & Tourism erudition; technology mediated teaching (EduNxt, VSAT, Microsoft Teams, WebEx); proficient in online & self-learning module development; skilled in online and distance learning pedagogical improvements; adeptness in instructional designing & reviewing of self & web-based learning materials.
- Proficient in didactical & andragogical applicability in technology mediated learning with rich acumen on continuing professional development with insight on hospitality & tourism research.
- Distinction of initializing Bachelor's & Master's Degree Programs in Hospitality & Tourism domain at the University.
- Distinctiveness of instituting proactive initiatives; including the Case Methodology of Teaching, Two-Way Learning by inviting Practising Managers and Online Evaluation Methods; geared towards improving the quality & impact of management education.
- Highly successful in building relations with key decision-makers in Government, Corporate, Professional Bodies with focus on increasing visibility of the Institute as well as augmenting knowledge of students.

Personality Traits: A self-motivated, passionate, result oriented & energetic leader with great respect for people, process and innovation; flawless execution and unyielding integrity with a 'go-getter' with a 'can do' attitude.

Areas of Expertise across:

- | | | |
|--|--|--|
| <input type="checkbox"/> Hospitality & Tourism Education | <input type="checkbox"/> Research & Development | <input type="checkbox"/> Curriculum Design & Development |
| <input type="checkbox"/> Accredited Management Teacher | <input type="checkbox"/> Continuing Professional Development | <input type="checkbox"/> Module Designing & SLM Writing |
| <input type="checkbox"/> Academic Administration | <input type="checkbox"/> Technology Mediated Learning | <input type="checkbox"/> Instructional Designing |
| <input type="checkbox"/> Academic Consulting | <input type="checkbox"/> Peer Reviewing | <input type="checkbox"/> Online & Web-based Learning |

CAREER SCAN

Since December, 2020 with Galgotias University, Greater Noida

Dec'20-Till Date : **Dean & Professor** – School of Hospitality & Tourism, Galgotias University, Greater Noida

Since July, 2006 till November, 2020 with Manipal Education Group

Growth Path:

- May'19-Nov'20 : Professor (Hospitality & Tourism), ITC-Welcomgroup Graduate School of Hotel Administration (WGSHA), Manipal [a Constituent Institute of MAHE, Manipal]
- Aug'12-May'19 : Associate Professor (Hospitality & Tourism), ITC-Welcomgroup Graduate School of Hotel Administration (WGSHA), Manipal [a Constituent Institute of MAHE, Manipal]
- April'11-Aug'12 : Program Head - Hospitality & Tourism, Sikkim Manipal University (SMU) and Academic Consultant, Manipal Global Education Services (MaGE), Manipal
- April'07-Mar'11 : Discipline Head & Sr. Assistant Professor - Hospitality & Tourism, Sikkim Manipal University (SMU), Manipal and Academic Consultant, Manipal Universal Learning (MUL), Manipal
- Jul'06-Mar'07 : Manager – Academics (Hospitality & Tourism), Manipal Universal Learning (MUL), Manipal

Noteworthy Contributions:

- ↳ 'Quality Management Representative (QMR)' and Coordinator of 'Internal Quality Assurance Cell'.
- ↳ 'Adjunct Faculty' of '**Sikkim Manipal University**', Gangtok in the Department of Arts & Humanities and Vocational Sciences (Hospitality & Tourism).
- ↳ Teaching & training the students in the areas of Management & Operations both for under-graduate and for master's programme.
- ↳ Mentoring and counselling the students on all academic, personal and professional concerns.
- ↳ 'Board of Studies' Member of the University.
- ↳ Chairman of the Academic Committee for post examination representations of the University.
- ↳ Special Observer (Squad Team) to oversee the smooth conduct of University Examinations at different locations.
- ↳ Played a key role in:
 - Steering entire **Hospitality & Tourism Management** programmes of the University as Discipline Head.
 - Handling '**EduNxt**' - a next generation Online & Technology Infused Distributed Learning System (introduced exceptionally by Manipal Education in-partnership-with Microsoft Corporation & BSNL).
 - Organising & conducting **VSAT (Very Small Aperture Terminal)** technological lectures & classes with effective interactive software systems; *created virtual classroom environment for large number of learners spread across different geographical locations.*
 - Transmitting didactical knowledge through **Microsoft Teams** and **WebEx** (online method of virtual training introduced by Manipal Education and Cisco Systems, Inc. USA)
- ↳ Essayed a stellar role in **Instructional Designing & Peer-Reviewing of Self and E-Learning Materials** for all the hospitality & tourism subjects of UG & PG programmes.
- ↳ Successfully developed the **learning resources & e-workbooks for online, web-based & technology mediated learning.**
- ↳ Successfully reviewed new program proposals of BOS & examination system including revamp/upgrade/revision/phase-out of the programmes.
- ↳ Oversaw the nationwide spread University-recognized Learning Centres & Institutions in terms of academic performance, infrastructure & eligibility requirements, faculty qualifications, logistics support and result analysis.

Key Result Areas:

- ↳ Initialized, formatted, peer-reviewed and instructionally designed **51 new books (self-learning materials) and allied Manuals of 'Bachelor of Science in Hospitality & Catering Management' and 'Post Graduate Diploma in Travel & Tourism Management' programs.**
- ↳ Faculty Training on DE Methodology; Online & E-Learning Implementation; Curriculum Design, Development, Delivery & Assessment; Question Paper/Bank preparation and moderation.
- ↳ Nodal Officer and Coordinator for Quality and Compliance for ISO and IQAC including NAAC.
- ↳ Nodal Officer for liaisoning with Union Ministry of Tourism officials for academic furtherance.
- ↳ Nodal Officer for 'All India Survey on Higher Education (AISHE)', MHRD, Govt. of India.

SUBJECTS TAUGHT/TEACHING

- | | |
|---|--|
| ◆ Travel & Tourism Dynamics - PG | ◆ Tourism & Cultural Heritage of India – UG |
| ◆ Conventions & Meetings (MICE) – PG | ◆ Principles of Management - UG |
| ◆ Applied Business Communication – UG & PG | ◆ Professional Development & Event Management – PG |
| ◆ On-the-Job Training (Practical) – UG & PG | ◆ Business Ethics – UG |

PAST EMPLOYMENTS

Jun'05-Jun'06: Sarosh Institute of Hotel Administration (Nitte Education), Mangalore University, Mangalore as Assistant Professor - Rooms Division

- ↳ Completed a project on 'Contemporary Hospitality Trends & Issues through Institution-Industry Interface'.

Jul'02-May'05: Dr. Morepen Laboratories Limited, New Delhi as Relationship Executive

- ↳ Gained recognition as 'Revolutionary' for relentless quality services and outstanding performance.

May'01-Jun'02: The Leela Palace Kempinski, Bangalore (Hotel Leela Venture Ltd.) as Rooms Control Coordinator

- ↳ Distinction of receiving the Genius Millennium Award (Hospitality) 2002 by All India Management Council, New Delhi.

12 Months Practicum as Professional Trainee in different hospitality organizations of repute.

SCHOLASTICS

- ↳ **Ph.D. in Management** awarded by Vinoba Bhave University, Hazaribag, 2019 [*Thesis - commended & acclaimed by 'Union Ministry of Tourism', Govt. of India for its credibility, novelty and asserted exploration*].

- ↳ **Masters in Hotel Management (M.Sc. HM)** from Acharya Institute of Management & Sciences-Bangalore, Annamalai University, Annamalainagar, 1st Class, 2007.

- ↳ **Masters in Tourism Management (MTM)** from Soorya Institute of Management Studies-Puducherry, Madurai Kamaraj University, Madurai, 1st Class, 2009.

- ↳ **Bachelor of Hotel Management (BHM)** from Srinivas College of Hotel Management-Mangalore, Mangalore University, Mangalore, 1st Class, 2001 [*First Batch of 4 years Degree Program in India*].

ACADEMIC ACCREDITATIONS

- ◇ **Master of Business Administration (Mini-MBA)** from International Business Management Institute, Berlin.
- ◇ **TOURISMx: Tourism and Travel Management** from the University of Queensland, Australia.
- ◇ **International Vocational Qualification (IVQ) Diploma in Training Skills (Level 2)** from City & Guilds, London.
- ◇ **Coaching Skills** from Harvard University (Harvard Business Publishing), United States.
- ◇ **University Teaching** - The University of Hong Kong, Hong Kong.
- ◇ **Professional Teaching** - The Commonwealth Institute, London in collaboration with Cambridge University, UK.
- ◇ **Online Teaching** from Future Learn, London (jointly by The Open University, UK & Seek Limited, Melbourne).
- ◇ **Online Hospitality Educator** from American Hospitality Academy & Online World Campus, Miami, Florida, USA.
- ◇ **Certified Hotel Administrator (CHA)** - American Hotel & Lodging Educational Institute (AHLEI), United States.
- ◇ **Certified Hospitality Manager: Leadership** - AHLEI, Orlando, Florida, United States.
- ◇ **Accredited Management Teacher (AMT)** - All India Management Association (AIMA), New Delhi.
- ◇ **Certified Microsoft Innovative Educator (CMIE)** - Microsoft Corporation, USA.
- ◇ **Certified Online Tutor** (online teaching/tutoring/learning) - Amity Online, Amity University, India.
- ◇ **'EduNxt' Faculty** (*a next generation Technology Infused Distributed Learning*) from Manipal Education Group.

PROFESSIONAL CERTIFICATIONS

- ↳ Harvard University (Harvard Business Publishing), United States

- ◆ Coaching
- ◆ Customer Focus
- ◆ Innovation & Creativity

- ◆ Team & Change Management
- ◆ Crisis Management
- ◆ Meeting Management

- ◆ Leading People
- ◆ Ethics at Work
- ◆ Project Management

- ↳ The Open University, London, UK

- ◆ Educational Leadership, Followership & Management
- ◆ Chartered Teacher (in Scotland)
- ◆ Open Educational Resources (OER)
- ◆ Assistive technologies and online learning

- ◆ e-Learning
- ◆ Principles of coaching
- ◆ Understanding Dyslexia
- ◆ Teaching: A Reflective Practitioner

- ↳ Metropolitan School of Business and Management, London

- ◆ Understanding Strategic Management

- ◆ Public Relations Management

- ↳ International Business Management Institute, Berlin, Germany

- ◆ Essential Management Skills
- ◆ Marketing & Communications

- ◆ Human Resource Management
- ◆ Economics & International Business

- ◆ Strategy and Operations
- ◆ Finance and Accounting

- ↳ Amity Future Academy (Amity University Online), Bangalore, India

- ◆ HR Management & Analytics
- ◆ Product Management
- ◆ Social Media Marketing

- ◆ Search Engine Optimization
- ◆ Cyber Security
- ◆ Business Analytics & Intelligence

- ◆ Data Science & Big Data Architecture
- ◆ Deep Learning
- ◆ Machine Learning & Artificial Intelligence

↳ *ESSEC Business School, France*

- ◆ The Fundamentals of Revenue Management: The Cornerstone of Revenue Strategy
- ◆ Demand management: Breaking down today's commercial silos

- ◆ The Fundamentals of Hotel Distribution
- ◆ Hôtel "De l'étoile" - a hotel in crisis

↳ *Amity University Online, Noida, India*

- ◆ Online Teaching
- ◆ Creativity & Innovation

- ◆ Customer Relationship Management
- ◆ The Role of the Manager

- ◆ Principles & Practices of Management
- ◆ Difference & Challenge in Teams

↳ *The Open University & The Open University Business School, United Kingdom*

- ◆ Business Fundamentals: Customer Engagement
- ◆ How to Teach Online: Providing Continuity For Students

↳ *Google LLC (Google Digital Unlocked), United States*

- ◆ Effective Networking
- ◆ Business Communication

↳ *Microsoft Corporation, USA*

- ◆ Microsoft in the Classroom
- ◆ MIE (Microsoft Innovative Educator) Trainer

- ◆ Digital Citizenship
- ◆ Developing a Digitally Literate Pedagogy

↳ *British Council, London*

- ◆ Common European Framework of Reference for Languages – Test of English Proficiency (Upper Intermediate)

↳ *American Hotel & Lodging Educational Institute, Orlando, Florida, United States*

- ◆ Certified Hotel Administrator (CHA)
- ◆ Hospitality Manager: Leadership
- ◆ Supervisory Skill Builders

↳ *Alison, Galway, Ireland*

- ◆ Food Safety & Hygiene in the Catering Industry
- ◆ ISO Management System Audit Techniques & Best Practices

↳ *Udemy, Inc., San Francisco, California, United States*

- ◆ International Tourism
- ◆ Advanced Tour Guiding Skills

- ◆ Lead Auditor - Quality Management System

- ◆ Global Event Management
- ◆ Event Planning & Management

↳ *EdX Inc. (Harvard & Massachusetts IT), Cambridge, USA*

- ◆ Edx 201: How to Learn online

↳ *Safejob (Safeducate Learning Pvt. Ltd.), New Delhi*

- ◆ Certification in Customer Relationship Management

↳ *École Polytechnique, Palaiseau, Paris*

- ◆ How to Write and Publish a Scientific Paper

↳ *Deakin University, Melbourne, Victoria, Australia*

- ◆ Certification in Transforming Digital Learning

↳ *Institute of Entrepreneurship Development (IED), Patna*

- ◆ Diploma in Entrepreneurship Management (Grade A)

↳ *International Organization of Standardization, Geneva*

- ◆ Certified Internal Auditor for Quality Audit

↳ *International Business Management Institute, Berlin*

- ◆ Diploma in Business Management

↳ *Johns Hopkins University, Baltimore, Maryland, USA*

- ◆ International Travel Preparation, Safety & Wellness

↳ *English and Foreign Languages University, Hyderabad*

- ◆ Certification in Communication & Business English

↳ *ET & T Corporation Limited (Ministry of IT, GoI), New Delhi*

- ◆ Certification in Computer Applications (Secured 95%)

↳ *Prayag Sangit Samiti University, Allahabad*

- ◆ Senior Diploma in Instrumental Music 'Guitar'

CERTIFICATIONS – COVID-19 AWARENESS/PREVENTION/MANAGEMENT

↳ *World Health Organization (Health Emergencies Programme), Geneva, Switzerland*

- ◆ Standard precautions: Hand Hygiene
- ◆ Standard precautions: Waste Management
- ◆ e-PROTECT Respiratory Infections (EN)

- ◆ Infection Prevention & Control (IPC) for Novel Coronavirus (COVID-19)
- ◆ Emerging respiratory viruses, including COVID-19: Methods for Detection, Prevention, Response and Control

↳ *The e-Hotelier Academy (Sydney, NSW), Australia*

- ◆ COVID-19 (Coronavirus) Awareness

↳ *Department of Personnel & Training, Govt. of India*

- ◆ Basics of COVID-19

↳ *Apollo MedSkills / Skill India / NSDC / ASSOCHAM*

- ◆ N Covid-19 Awareness and Prevention

↳ *Medvarsity / NATHEALTH / FICCI*

- ◆ Covid-19 - Awareness and Management

↳ *London School of Hygiene & Tropical Medicine, UK*

- ◆ Covid-19: Tackling the Novel Coronavirus

↳ *Alison, Galway, Ireland*

- ◆ Coronavirus - What you need to know

↳ *Amity University Online, Noida, India*

- ◆ Managing stress & coping during the COVID-19 Pandemic

↳ *360 Training (Austin, Texas), United States*

- ◆ Covid-19 Awareness

↳ *AHLEI (Orlando, Florida), United States*

- ◆ COVID-19 Precautions for Hotels

Academic Consultancy

1. Adjunct Faculty of 'Sikkim Manipal University', Gangtok in the Department of Vocational Sciences (Hospitality & Tourism).
2. 'Affiliated Assessor' - "Tourism and Hospitality Sector Skill Council (THSC)" - 'Pradhan Mantri Kaushal Vikas Yojana' (coordinated by Ministry of Skill Development & Entrepreneurship, Govt. of India).
3. 'Subject Matter Expert' - MeritTrac Services Pvt. Ltd., Bangalore (India's Largest Skills Assessment Company that provides quantitative inputs on the talent pool and helps in measuring competencies for specific roles).
4. 'External Verifier' for Qualifications & Quality in Hospitality Training - IndiaSkills, Bangalore (a joint venture between Manipal Education, India and City & Guilds, London).
5. Member - Board of Studies (Hospitality & Tourism) at Sikkim Manipal University, Gangtok.
6. 'Certified Trainer' - Konkan Railway Academy, Goa for providing 'Total Customer Satisfaction' Training to Railway Officers and Supervisors
7. Special Invitee Member of the Academic Committee of the Sikkim Manipal University, Gangtok.

Scholar Guidance:

➔ Karnataka State Open University, Mysore || Sikkim Manipal University, Gangtok || Manipal Academy of Higher Education, Manipal

External Examinership Exposures:

Mangalore University, Mangalore | Sikkim Manipal University, Gangtok | Teerthanker Mahaveer University, Moradabad | HNB Garhwal University, Srinagar-Garhwal | Birla Institute of Technology, Mesra, Ranchi | Maharshi Dayanand University, Rohtak

PROFESSIONAL ACHIEVEMENTS

LinkedIn Profile: www.linkedin.com/in/drrajivmishra23121978

- **Google Scholar Citation Index:** <https://scholar.google.com/citations?user=JvIEbLcAAAAJ&hl=en>
- **SCOPUS Author ID** : 56367498800
- **ORCID ID** : 0000-0002-1889-3973

Research Publications/Papers Presented/Professional Development: * Details are mentioned in the 'Annexure'

Published (Peer-Reviewed, Refereed, Scopus Indexed International Journals/Book Chapters)

- | | | |
|--|--|---|
| <input type="checkbox"/> 5 in Scopus Indexed Int'l Journal | <input type="checkbox"/> 12 in International/National Journals | <input type="checkbox"/> 2 in Reference Books |
| <input type="checkbox"/> 3 in Int'l Conference Proceedings | <input type="checkbox"/> 6 in Nat'l Conference Proceedings | <input type="checkbox"/> 1 in National Seminar Proceeding |

Presented & Published

- | | | |
|--|---|---|
| <input type="checkbox"/> 5 papers in International Journal | <input type="checkbox"/> 3 papers in National Journals | <input type="checkbox"/> 2 papers in Reference Books |
| <input type="checkbox"/> 3 in Int'l Conference Proceedings | <input type="checkbox"/> 6 in National Conference Proceedings | <input type="checkbox"/> 1 in National Seminar Proceeding |

Resource Person & Guest Speakers

- | | | |
|--|--|--|
| <input type="checkbox"/> 3 National & State Level Seminars | <input type="checkbox"/> Organized 1 Int'l Symposium | <input type="checkbox"/> 2 State level Literary Competitions |
|--|--|--|

Delegated

- | | | |
|--|---|---|
| <input type="checkbox"/> 10 International Symposiums | <input type="checkbox"/> 9 National Conference | <input type="checkbox"/> 2 State level seminars |
| <input type="checkbox"/> 30 Faculty Development programs | <input type="checkbox"/> 5 Executive Development Programs | |

Awards & Accolades

i) Awarded as Best Dean of Hospitality & Tourism

- Awarded as "Best Dean of Hospitality & Tourism" in the Global Leadership Award – 2021", conferred by Swami Vivekanand Subharti University, Meerut, India during the 6th International Conference on "Advanced Technologies & Innovations in Tourism & Hospitality Industry (ATITHI) - 2021" on 10th April, 2021 for individual contribution in the domain of hospitality & tourism erudition, and in recognition to his responsible & dedicated practice & promotion of universal cooperation, peace, harmony, moral values & strong family life in the field of hospitality & tourism.

ii) Union Ministry of Tourism, Government of India:

- My Doctoral Research Thesis is awarded by MoT, GoI for its credibility, novelty & asserted exploration [by Economic Advisor & CEO, NCHMCT, Ministry of Tourism, Government of India dated June 11, 2019].
- Conferred "Commendation-Letter" for writing a good research paper [by Director (Tourism), GoI dated June 14, 2017].

➤ The press release was done by MAHE, Manipal on 14th July, 2017; and the media coverage was promulgated in:
The Hindu | The Times of India | Bangalore Mirror | Deccan Herald | Hindustan | Dainik Jagran | Prabhat
Khabar | Udayavani | Vijaya Karnataka

iii) **Department of Tourism, Govt. of Karnataka:**

- Received "Appreciation-Letter" for writing a commendable research paper [conferred by Principal Secretary to the Government of Karnataka dated October 26, 2017].

iv) **Directorate of Tourism, Govt. of Bihar:**

- Received "Commendation-Letter" for writing an exceptionally good research paper [conferred by Director (Tourism), Government of Bihar dated October 13, 2017].
- v) Felicitated as '**Guest of Honour**' in the National Seminar on 'Analyzing Requirements of Training at the Entry Level in the Hospitality Industry', organized by Administrative Management College, Bangalore University (March 15, 10).
- vi) Awarded '**Excellence & Service**' by Christ University, Bangalore for 'Participation & Presentation' in the Professional Development Program on 'Empowering Accommodation Management Educators & Professionals on Contemporary Hospitality Trends & Issues' (July, 05).
- vii) Recipient of '**Educational Excellence Award - 2005**' in recognition of outstanding achievement in the Field of Education by Management Studies Promotion Institute, New Delhi.
- viii) Felicitated with '**Genius Millennium Award - 2002**' for excellence in CRM by All India Management Council, New Delhi.

Editorial Board Membership

1. 'Editorial Board Member' of 'David Publishing Company (DPC)', Chicago, IL, USA.
2. 'Reviewer' in the 'Editorial Review Board' for Impact Journals, Ohio, USA for the Journal titled "International Journal of Research in Business Management" (ISSN: 2347-4572).
3. 'Associate Editor' of Gupta Publications, India for the journal titled "International Journal of Management and Commerce Studies".
4. 'Assistant Editor' of Gupta Publications, India for the journal titled "International Journal of Commerce and Management Research" (ISSN: 2455-1627, Impact factor: RJIF 5.22).
5. Organizing Committee Member of 'Higher Education Forum', Taipei, Taiwan for organizing International Conferences.

Professional Affiliations:

1. Fellow Member of the 'Institute of Hospitality' (formerly Hotel & Catering International Management Association), London.
2. Accredited Management Teacher (AMT) [AMT1/06/15] - Conferred by 'All India Management Association', New Delhi.
3. Member of 'International Council on Hotel, Restaurant & Institutional Education (ICHRIE [Asia Pacific CHRIE], USA.
4. Held the post of University Senate Representative in Mangalore University, Mangalore.
5. Life Member of 'India Didactics Association', New Delhi (Membership No.: IDA18M-84861).
6. Member (MIH) of the Institute of Hospitality (Formerly HCIMA), London.
7. Member (MIMA) of the All India Management Association, New Delhi.
8. Life Member of National Executive Committee of 'Indian Tourism and Hospitality Congress (ITHC)'.
9. Life Member of Indian Hospitality Congress (IHC), Srinagar-Garhwal.
10. Life Member of the Indian Society for Training & Development (ISTD), New Delhi.
11. Life Member of Indian Society for Technical Education (ISTE), New Delhi.
12. Life Members of 'Teaching and Education Research Association (TERA)' - Eurasia Research.
13. Life Members of 'Social Science and Humanities Research Association (SSHRA)' - Eurasia Research.
14. Member of the Distinguished Research Board of Advisors of American Biographical Institute, USA.
15. Life Member of 'Centre for Education Growth and Research (CEGR)', New Delhi.
16. Fellow Member of the All India Management Council, New Delhi.
17. Patron Research Member (PRMSPI) & Fellow Management Member (FMMSPI) of Management S.P. Institute, Delhi.
18. Member of International Society for Hospitality Education (ISHE), Haldwani, Nainital.
19. Chartered Member of Rotary International, Manipal.
20. Life Member of Indian Red Cross Society (Voluntary Humanitarian Organization - through humanity to peace).

PERSONAL DETAILS

Date of Birth : 23rd December, 1978
Father's Name : Er. Mani Kant Mishra (Retd. Executive Engineer - PWD)
Address (Resi.) : Star Court 1/701, 'Jaypee Greens', Near Pari Chowk, Greater Noida - 201 308 (UP) India
Passport : L 1368707 (Expiry: May 2023)

RESEARCH PUBLICATIONS/PAPERS PRESENTED/PROFESSIONAL DEVELOPMENT

LEADERSHIP ROLES

After joining as Dean of Galgotias School of Hospitality & Tourism (SOHT) in January 2021, School has achieved the following accomplishments & milestone in 2021 till-date:

- a. School of Hospitality & Tourism is empanelled as the Ambassador of "India's National Education Policy (NEP - 2020)", which is a gateway to academic excellence.
- b. SOHT became the first Hospitality & Tourism Institute, whose Labs are certified by "Food Safety and Standards Authority of India i.e. FSSAI, under Ministry of Health and Family Welfare, Govt. of India and Uttar Pradesh.
- c. First time, Curriculum Conclave was organized; wherein detailed deliberation on curriculum revision took place across the diverse programs & domains of Hospitality & Tourism with the presence of all the associated stakeholders like - students, faculty members, alumni, entrepreneurs and industry experts with wide media promulgation.
- d. SOHT became the first Hospitality & Tourism institute in India to implement 100% NEP curriculum both in Hospitality & Tourism programs.
- e. Department of Tourism is officially amalgamated with us, thereby re-naming the school as 'School of Hospitality & Tourism', and now we are all with one family with 6 programs under our umbrella.
- f. Our Labs are completely transformed, renovated, revamped, re-conditioned and refurbished with state-of-the-art facilities.
- g. Newsletter of the school was launched with great appreciation by all the stakeholders, and now it is a continual process with quarterly release of the issues.
- h. 2 theme lunch were organized – one on French Cuisine and another on Punjabi Cuisine with special invitees and distinguished guests of our University.
- i. SOHT is awarded as 'Institute of Excellence' by the Global Human Resource Development Centre, New Delhi based on the rating & ranking results of 'All India Hotel Management Institutes Survey 2021'.
- j. SOHT is ranked as 2nd Best Hospitality Management Institute in the State of Uttar Pradesh and 6th Best Private Hospitality Management Institute in the country by GHRDC.
- k. SOHT is ranked as 3rd Best College in the state of Uttar Pradesh by prestigious India Today.
- l. SOHT is awarded as the "Best Private Hospitality & Tourism Institute of the Year 2021" and received "Certificate of Excellence" by Brand's Impact Education Excellence Award.
- m. SOHT is bestowed as "Best Hospitality & Tourism Institute of the Year by Global Teaching Excellence Award 2021.
- n. SOHT is recognized & honoured as the "Centre of Excellence for Hospitality & Tourism" by Kiteskraft Global Teaching Excellence Award, and the same is covered by 100 media houses and national dailies including the Press Trust of India.
- o. SOHT is recognized as "The Most Leading Education Brands of 2021" by the prestigious "The Knowledge Review Magazine", which is an International & Global Education Magazine based out of Dublin, United States.

Research Publication in Scopus Indexed / UGC Recognized / International Journals

1. "The Impact of Transformational Leadership on Team Performance: The Mediating Role of Emotional Intelligence among Leaders of Indian Hospitality and Tourism Sector", International Journal of Scientific & Technology Research (IJSTR) [ISSN 2277-8616].
2. "Micromanagement: An Employers' Perspective", International Journal of Scientific & Technology Research (IJSTR) [ISSN 2277-8616].
3. "A Study on Destination Loyalty of Tourists at the UNESCO World Heritage Site: A Case Study of Old Goa in India", Prabandhan : Indian Journal of Management [ISSN 0975-2854], Indexed in Scopus, Included in UGC's - CARE List of Journals (Group A) [Under Review].
4. "Is Internship Influencing Hotel Management Students' Perception about Hospitality Industry?", International Journal of Economic Research (IJER) [ISSN: 0972-9380, Volume 14, Number 09, 2017] which is Scopus Indexed peer-reviewed International Journal and is listed in the UGC Approved Journals List 2017 with UGC Serial No. 2912.
5. "A Critical Review on the Recommendations and Proposals of the Ministry of Tourism for Twelfth Five Year Plan: Imperatives for Paradigm Shift in Human Resource Development and Capacity Building Initiatives in Hospitality and Tourism Sectors", International Journal of Applied Business and Economic Research (IJABER) [ISSN: 0972-7302, Volume 15, Number 16, 2017] which is Scopus Indexed peer-reviewed International Journal and is listed in the UGC Approved Journals List 2017 with UGC Serial No. 2551.

Research Publication in International Journals

1. 'Imperatives for Teacher Empowerment in Devising Extension Education as Part of the Holistic Curriculum for Hospitality and Tourism Domains: A Conceptual Study in Indian Context', "Journal of Tourism and Hospitality Management", USA, [ISSN: 2328-2169, Volume 3, Number 9-10, (Serial Number 20), David Publishing Company, USA, October 2015].

2. 'An Integrated Framework for Promoting Eco Initiatives: Role of Educational Institutions as Execution Specialists', *Global Journal of Management and Business Research (GJMBR) : A Administration and Management, USA*, [ISSN : 0975-5853 (Print) & 2249-4588 (Online), Vol. 15, Issue 1 (Version 1.0), February 2015]
3. 'Empowering Front Office Professionals with Understanding of Guests' Personality Psychology', *Global Journal of Management and Business Research (GJMBR) : A Administration and Management, USA*, [ISSN : 0975-5853 (Print) & 2249-4588 (Online), Pages 45-50, Vol. 13, Issue 12 (Version 1.0), January 2014]
4. 'Strengthening the Delivery Mechanism in Hospitality Management Education by Applying the Implications of Sound Pedagogical Theories', *Global Journal of Management and Business Research (GJMBR), USA* [ISSN: 0975-5853, Pages 10-17, Vol. 10, Issue 2 (Ver. 1.0), April 2010]

Research Publications in National Journals

1. 'A Conceptual Framework for Empowering Hospitality and Tourism Educators in Designing Extension Activities as Part of the Holistic Curriculum', *Indian Journal of Applied Hospitality & Tourism Research (IJAHTR)* [Special Issue: HR Issues & Challenges], Banarsidas Chandiwala Institute of Hotel Management & Catering Technology (BCIHMCT), New Delhi [ISSN: 0975-4954, Pages 85-91, Vol. 3, January 2011]
2. 'An Analytical Study on Tourists' Satisfaction at the Cultural/Pilgrimage Sites of Sultanganj Region of Bhagalpur in Bihar', *Indian Journal of International Tourism & Hospitality Research (IJITHR)*, Kurukshetra University (Department of Tourism and Hotel Management), Kurukshetra, Haryana [ISSN: 0974 -2913, Pages 41-55, Vol. III, No. 1, December 2009]
3. 'A Theoretical Framework Involving Principles of Instructional Design to Reinforce the Simulation Based Learning in Hospitality Management Education', *MMU Journal of Management Practices (MMUJMP) {A Bi-Annual Refereed Journal of Management}*, Maharishi Markandeshwar University, Mullana-Ambala, Haryana [ISSN: 0974-7257, Pages 29-44, Volume 3, Issues 1 & 2, December 2009]

Research Publication in Reference Books

1. "Mediating Role of Employee Engagement on Work-life Balance and Job Performance among Women Workforce in Indian Hospitality Industry" is published as Book Chapter in the Book titled "Trends, Issues and Women in Hospitality and Tourism Industry" [ISBN: 978-93-85642-06-7] published by RET International Academic Publishing, Mehsana, Gujarat (Edited by Dr. Vinay Rana) under the aegis of Graphic Era University, Dehradun.
2. 'Imperatives for Paradigm Shift in Human Resource Development and Capacity Building Initiatives in Hospitality and Tourism Domains - Draft Proposals of the Ministry of Tourism for 11th Five Year Plan: A Critical Review', *Hospitality Industry - Contemporary Issues*, Bagri & Dahiya, CMTHS, HNB Garhwal University, Srinagar Garhwal, Uttarakhand [ISBN: 978-81-904282-1-7, Pages 17- 28, 2009]

Research Publications in International Conference Proceedings

1. Presented the research paper titled "The Impact of Transformational Leadership on Team Performance: The Mediating Role of Emotional Intelligence among Leaders/Managers of Indian Hospitality and Tourism Sector" in the 'International Tourism Conference on Sustaining Tourist Destination: Implications for Developing Countries 2017, organized by 'National Institute of Water Sports (A Centre under Indian Institute of Tourism & Travel Management) in association with Ministry of Tourism, Govt. of India at Goa (November 03 to 05, 2017).
2. Presented the research paper titled "Mediating Role of Employee Engagement on Work-life Balance and Job Performance among Women Workforce in Indian Hospitality Industry" in the 'International Conference on Hospitality & Tourism (ICHT) 2017, organized by 'School of Hotel Management and Hospitality', Graphic Era University (GEU), Dehradun (January 20 to 22, 2017).
3. Participated as a Delegate and Presented my research paper titled '*Mediating Role of Employee Engagement on Work-Life Balance and Job Performance among Women Workforce in Indian Hospitality Industry*' in the 'International Conference on Hospitality & Tourism (ICHT) 2017' [themed on: Trends, Issues and Women in Hospitality and Tourism Industry], organized by 'School of Hotel Management and Hospitality', Graphic Era University (GEU), Dehradun (January 20 to 22, 2017).
4. 'Imperatives for Teacher Empowerment in Devising Extension Education as part of the Holistic Curriculum for Hospitality and Tourism Domains: A Conceptual Study in Indian Context', *Conference Proceedings of 'Global Hospitality, Tourism, Marketing & Management' (GHTMM) International Conference 2015, 'Higher Education Forum', Taipei, Taiwan* in association with 'Assumption University' (Department of Hospitality & Tourism Management), Bangkok in collaboration with 'Worldwide Destination Asia Co. Ltd', Thailand and 'The Thailand Convention and Exhibition Bureau', The Royal Thai Government [ISBN: 978-986-90827-3-0, Pages 181-195, Bangkok, Thailand, June, 2015]
5. 'A Conceptual Framework for Empowering Hospitality and Tourism Educators in Designing Extension Activities as Part of the Holistic Curriculum', *Proceedings of The Inaugural India International Hotel, Travel & Tourism Research Conference: Examining and Debating Trends, Challenges and Issues*, Department of Tourism & Hospitality Management, University of Waikato, New Zealand in association with Banarsidas Chandiwala Institute of Hotel Management & Catering Technology (BCIHMCT), Guru Gobind Singh Indraprastha University, Delhi [ISBN: 978-81-920850-0-5, Pages 159-165, New Delhi, January, 2011]
6. 'Application of Customer Relationship Management (CRM) Methodologies as an Enterprising Strategy for the Hospitality and Tourism Education', *Proceedings of The Inaugural India International Hotel, Travel & Tourism Research Conference: Examining and Debating Trends, Challenges and Issues*, Department of Tourism & Hospitality Management, University of Waikato, New Zealand in association with Banarsidas Chandiwala Institute of Hotel Management & Catering Technology (BCIHMCT), Guru Gobind Singh Indraprastha University, Delhi [ISBN: 978-81-920850-0-5, Pages 166-172, New Delhi, January, 2011]

Publication in National Conference / Seminar Proceedings

1. 'Empowering Front Office Professionals with Implications of Personality Psychology for Understanding Guests' Personality Characteristics', Proceedings of National Seminar, Front Office Faculty Development Programme - The Challenges of Imparting Managerial Skills to Build Front Office Personnel, Department of Hotel Management, Christ University, Bangalore [Pages 15-29, Bangalore, September, 2010]
2. 'Nutraceutical Foods and its Relevance in Hospitality Industry', Proceedings of National Level Conference, Nutritional Evaluation of Foods in Context of the Hospitality Industry, Sunder Deep College of Hotel Management, Ghaziabad (Gautam Buddha Technical University, Lucknow), [March, 2011]
3. 'Application of Customer Relationship Management (CRM) Methodologies as an Enterprising Strategy for the Hospitality and Tourism Education', Proceedings of National Conference, Future of Hospitality Marketing in India, Department of Hotel Management, Administrative Management College, Bangalore [Pages 26-35, Bangalore, October, 2010]
4. 'A Theoretical Framework involving Principles of Instructional Design to Reinforce the Simulation Based Learning in Hospitality Management Education', Proceedings of National Conference, Hospitality Industry in India - Developments & Challenges, MMIT&BM (Hotel Management), Maharishi Markandeshwar University, Mullana-Ambala, Haryana [Page 2, Mullana-Ambala, November, 2009]
5. 'Strengthening the Delivery Mechanism in Hospitality Management Education by Applying the Implications of Sound Pedagogical Theories', Proceedings of Indian Hospitality Congress National Conference, Hospitality Management Education- Issues and Challenges, Centre for Mountain Tourism & Hospitality Studies, HNB Garhwal University, Uttarakhand in association with Durgapur Society of Management Science, Durgapur, West Bengal [Page 65-66, Durgapur, January, 2009]
6. 'A Critique on the Recommendations of the Draft Proposals of the Ministry of Tourism for 11th Five Year Plan: Imperatives for Paradigm Shift in Human Resource Development and Capacity Building Initiatives in Hospitality and Tourism Domains' Proceedings of AICTE Sponsored National Conference, Indian Hospitality Industry- Contemporary Issues, HNB Garhwal University [Page 35, Rishikesh, March, 2008]
7. 'Teacher Empowerment for Designing Extension Activities as Part of Holistic Curriculum for Hospitality and Tourism Sectors', Proceedings of AICTE Sponsored National Conference, Operations & Management Practices in Indian Hotel Industry - Prospects & Challenges, HNB Garhwal University [Page 32, Dehradun, January, 2008]

Session Chair & Presentation in International Conference

1. Chaired the Session and Presented Research Paper titled 'Imperatives for Teacher Empowerment in Devising Extension Education as part of the Holistic Curriculum for Hospitality and Tourism Domains: A Conceptual Study in Indian Context' organized by 'Higher Education Forum', Taipei, Taiwan in association with 'Assumption University' (Department of Hospitality & Tourism Management), Bangkok in collaboration with 'Worldwide Destination Asia Co. Ltd', Thailand and 'The Thailand Convention and Exhibition Bureau', The Royal Thai Government held at Bangkok, Thailand (June 27 - 29, 2015)
2. Participated as a Delegate and Presented my research paper titled 'Mediating Role of Employee Engagement on Work-Life Balance and Job Performance among Women Workforce in Indian Hospitality Industry' in the 'International Conference on Hospitality & Tourism (ICHT) 2017' [themed on: Trends, Issues and Women in Hospitality and Tourism Industry], organized by 'School of Hotel Management and Hospitality', Graphic Era University (GEU), Dehradun (January 20 to 22, 2017).

Presentation in National Research Workshop

1. Presented and participated in the National Workshop on 'Developing Research Proposals in Distance and Online Learning', organized by Staff Training and Research Institute of Distance Education (STRIDE), IGNOU, New Delhi (April 21-23, 2011)

Presentations in National Seminars/Conferences

1. Presented Operational Paper on 'Remodeling Syllabus to Suit the Industry Requirement' in a National Seminar on Analyzing Requirements of Training at the Entry Level in the Hospitality Industry, Organized by Department of Hotel & Tourism Management, Administrative Management College, Bangalore (March 15, 2010)
2. Presented a Conference Paper on 'Application of Customer Relationship Management (CRM) Methodologies as an Enterprising Strategy for the Hospitality and Tourism Education' in a National Conference on Future of Hospitality Marketing in India, organized by the Department of Hotel Management, Administrative Management College, Bangalore (October 7, 2010)
3. Presented a Seminar Paper on 'Empowering Front Office Professionals with Implications of Personality Psychology for Understanding Guests' Personality Characteristics', in a 2 day National Seminar on Front Office Faculty & Executive Development Programme - The Challenges of Imparting Managerial Skills to Build Front Office Personnel, organized by Christ University (Department of Hotel Management), Bangalore in collaboration with ITC Fortune Select JP Cosmos, Bangalore (September 8-9, 2010)
4. Presented a Conference Paper on 'A Theoretical Framework involving Principles of Instructional Design to Reinforce the Simulation Based Learning in Hospitality Management Education', in a 2 day National Conference on Hospitality Industry in India-Developments & Challenges, organized by MMIT&BM (Hotel Management), Maharishi Markandeshwar University, Mullana-Ambala, Haryana (November 6-7, 2009)
5. Presented Conference Paper on 'Strengthening the Delivery Mechanism in Hospitality Management Education by Applying the Implications of Sound Pedagogical Theories' in a 2 day National Conference on Hospitality Management Education - Issues and Challenges, jointly organized by Centre for Mountain Tourism & Hospitality Studies, HNB Garhwal University, Uttarakhand in association with Durgapur Society of Management Science, Durgapur, West Bengal (January 29-30, 2009)
6. Presented Conference Paper on 'A Critique on the Recommendations of the Draft Proposals of the Ministry of Tourism for 11th Five Year Plan: Imperatives for Paradigm Shift in Human Resource Development and Capacity Building Initiatives in Hospitality and Tourism Domains' in a 2 day (AICTE Sponsored) National Conference on

Indian Hospitality Industry-Contemporary Issues, organized by HNB Garhwal University in association with Indian Hospitality Congress, held at Rishikesh, Uttarakhand (March 27-28, 2008)

7. Presented Conference Paper on 'Teacher Empowerment for Designing Extension Activities as Part of Holistic Curriculum for Hospitality and Tourism Sectors' in a 2 day (AICTE Sponsored) 1st National Conference on Operations & Management Practices in Indian Hotel Industry - Prospects & Challenges, organized by Indian Hospitality Congress in association with Graphic Era University, Dehradun (January 09 & 10, 2008)
8. Presented Operational Paper on 'Introduction to Modern Housekeeping' in a two day National Seminar on 'Institution-Industry Interface', conducted at Department of Hotel Management, Christ University, Bangalore (July 15 & 16, 05)

Resource Person and Guest Speakers in National/State-level Seminars

1. Resource Person in the National Seminar on 'Analyzing Requirements of Training at the Entry Level in the Hospitality Industry', organized by Department of Hotel & Tourism Management, Administrative Management College, Bangalore (Mar 15, 10)
2. Guest Speaker in a State Level Seminar on 'Perspectives of Human Resource Development in Hospitality Sector', organized by MMCHM, Mangalore University (Oct 27, 07)
3. Guest Speaker in the State Level Seminar on 'Re-orientation of Teaching Pedagogy in the Context of Industry-Institution Interaction'- Sponsored by UGC & organized by SDM College of Busi. Mgmt., Mangalore (Mar 06)

Coordinator and Resource Person in International Symposium/Workshop/Training Programs

1. Organized & Coordinated the International Symposium on Travel Food and Stay: Vision 2015 held at Welcomgroup Graduate School of Hotel Administration (A Constituent College of Manipal University), Manipal (April 19, 13)
2. Coordinated the workshop on 'Technology Enabled Learning' (TEL) at Manipal, organized by Sikkim Manipal University (Dec 15, 08)
3. Resource Person for the two day training program on 'Distance Education Methodology' emphasizing on (i) Training Students for Submission of Assignment Response & (ii) Overview of Assessment Procedures, conducted through VSAT mode for the Learning Centre Faculty across India (May, 08)

Judge/Adjudicator in the National Level Inter-Collegiate Literary Competition

1. Reverenced as Judge for adjudicating key literary (Hospitality) events in a National Level Inter-Collegiate Literary Competition 'Rendezvous 2008', organized by Sarosh Institute of Hotel Administration, Mangalore University, Mangalore (Sep. 08 & 09, 08)

National Research Workshops

1. Participated as a selected Faculty Delegate in the two-day workshop on 'Copyediting' [proofreading, copyediting, style-guides & computer applications], organized by 'Manipal University Press (MUP)', Manipal (June 17 to 18, 2016).
2. Participated as a Faculty Delegate in the Half-Day Author Workshop on 'Writing to Get Published: How to Avoid Pitfalls, Enhance Value?' [Resource Persons: Ms. Rachna Sinha, Director-Editorial Services, Thieme and Mr. Shiv Charan, Regional Sales Manager-South India, Thieme], organized by SEARCH – The Health Sciences Library and Dept. of Library & Information Science, Manipal University in association with Thieme Medical and Scientific Publishers Private Limited, New Delhi (October 14, 2016).
3. Participated as a Faculty Delegate in the Half-Day Awareness Program on 'Subscribed Online Database- SciVal' [Resource Persons: Mr. Vijay Shekar Reddy B., Research Management - Customer Consultant (South Asia), Reed Elsevier India Pvt. Ltd. (Scopus/SciVal), New Delhi], organized by Directorate of Research and Central Library, MU-MIT (November 17, 2016).
4. Participated as a Faculty Delegate in the Workshop titled 'Planning, Executing and Publishing Research Projects' (by Dr. G. Jagadeesh) at Interact Hall Gd, Manipal University, Manipal (December 14, 2015).
5. Participated as a Faculty Delegate in the Workshop titled 'Awareness Program of Thomson Reuters (Web of Science Group)' at Interact Lecture Hall, Manipal University, Manipal (September 3, 2015).
6. Participated as a Delegate in a 3 day 'Manipal Research Colloquium 2015' organized by Manipal University, Manipal (Apr 6-8, 15)
7. Participated as a Delegate in 'Springer Author Workshop on Publishing' and 'Philips Workshop on Intellectual Property Rights (IPR)' including 'Thomson Reuters Plenary Lecture Session' during the 3 day 'Manipal Research Colloquium 2015' jointly organized by Springer, Philips, Thomson Reuters and Manipal University at Manipal (Apr 6-8, 15)
8. Participated as a Delegate in a two day National Level Workshop on 'Statistical Data Analysis for Hospitality Educators and Professionals', organized by Centre for Excellence in Hospitality and Tourism Research, Welcomgroup Graduate School of Hotel Administration, Manipal University in association with SPSS, South Asia at Manipal (Oct 29 & 30, 10)

International Symposiums/Seminars/Workshops

1. Participated as a Delegate in 1 day International Hospitality Symposium on "Hospitality Vision 2014 – Lecture Series", conducted at Welcomgroup Graduate School of Hotel Administration (A Constituent College of Manipal University), Manipal (Mar 07, 14)
2. Participated as a Delegate in a 1 day International Hospitality Symposium on Travel Food and Stay: Vision 2015, conducted at Welcomgroup Graduate School of Hotel Administration (A Constituent College of Manipal University), Manipal (April 19, 13)

3. Participated as a Delegate in a two day International Hospitality Symposium on "Hospitality Vision 2009" on 'Challenges and Issues in Hospitality and Tourism Industry', conducted at Welcomgroup Graduate School of Hotel Administration (A Constituent College of Manipal University), Manipal (Feb 27 & 28, 09)
4. Participated as a Delegate in a two day International Symposium (Hospitality Vision - 2008) on "Global Sustainability", organised by Welcomgroup Graduate School of Hotel Administration (WGSHA), Manipal (Feb 22 & 23, 08)
5. Partaken as a Delegate in a two day International Seminar on "Sustainable Eco Initiatives in Tourism & Hospitality" organized by Acharya Instt. of Mgmt. & Sciences, Bangalore in association with ITC-Welcomgroup Hotels (Sep 17 & 18, 07)
6. Participated as a Delegate in a two day International Hospitality Symposium on "Hospitality Vision 2007" conducted at Welcomgroup Graduate School of Hotel Admin. (A Constituent College of Manipal University), Manipal (Feb 27 & 28, 07)
7. Actively participated as a Delegate in a two day International Workshop on "Programs Writing and Development of Self Instructional Material" conducted by Wawasan Open University, Penang, Malaysia (Jan 10 & 11, 07)

National Conferences/Conventions/Seminars/Workshops

1. Participated as a Delegate in 1 day National Symposium on "Hospitality Vision 2015 – Emerging Trends in Indian Hospitality and Tourism Sector", conducted at Welcomgroup Graduate School of Hotel Administration, Manipal University, Manipal (Feb 27, 15)
2. Participated as a Delegate in the National Seminar on 'The HR Challenges – Innovative Talent Strategies for Hospitality Industry', organized by Department of Hotel Management, Administrative Management College, Bangalore (Feb 02, 12)
3. Participated as a Delegate in the National Seminar on 'Challenges and Opportunities of Entrepreneurship, Prevention of Food Contamination and Importance of Hygiene, Career Opportunities and Legal Issues in Hospitality Industry', organized by Moti Mahal College of Hotel Management & Laxmi Memorial College of Hotel Management, Mangalore University (Mar 22, 10)
4. Participated as a Delegate in the National Seminar on "Hospitality Education - Meeting Challenges of Tourism Growth in India", organized by Moti Mahal College of Hotel Management, Mangalore University (Sep 27, 08)
5. Participated as a Delegate in a National Seminar on "Challenges and Dynamics of Entrepreneurship", organized by SIHA, Mangalore University - Mangalore in collaboration with Kanara Chamber of Commerce & Industry - Mangalore (Sep 10, 08)
6. Partaken as a Delegate in a National Seminar on 'Food and Tourism', organized by Sarosh Institute of Hotel Administration - Mangalore in collaboration with Taj Group of Hotels (Sep 05, 07)
7. Partaken as a Delegate in the five days National Workshop on 'Ethics & Human Values in Education', sponsored by University Grants Commission and organized by Mahatma Gandhi Memorial College, Udupi (Dec 28, 07 - Jan 01, 08)
8. Actively partaken as a Delegate in a two day National Seminar on "Enhancing Guest's Hospitality Experiences - Challenges and Strategies" held at Sarosh Institute of Hotel Administration, Mangalore University, Mangalore (Dec 08 & 09, 06)
9. Participated in a two day '2nd National Learning Centre Convention' at Mysore, organized by Sikkim Manipal University - Manipal (Dec 14 & 15, 09)

State Level Seminar/Workshop

1. Participated as a Delegate in a Workshop on 'Faculty Development' organised by Moti Mahal College of Hotel Management, Mangalore (Jan 07, 09).
2. Participated as a Delegate in the State level Seminar on 'Faculty Development Programme', organized by Moti Mahal College of Hotel Management, Mangalore University (Nov 24, 07)

Executive Development Programmes

1. Participated as a Delegate in the Workshop on 'Intra and Inter-Personal Skills and Communication Skills for College Teachers', conducted by ICFAI University at Mangalore (Nov 25, 05)
2. Actively participated as a Delegate in the Intensive Executive Development Program on 'Communication for Executive Excellence', conducted by Justice KS Hegde Institute of Management (Nitte University), Mangalore (Nov 20, 05)
3. Partaken as an Executive in fifteen days Executive Development Programme on 'Customer Relationship Management' held at Hotel Hill View, Surajkund, organized by Morepen Laboratories Limited, New Delhi.
4. Participated as a Delegate in the National-level Magic of Training Workshop on 'Chairmanship & Parliamentary Procedures' organized by Indian Junior Chamber, Mangalore (March 21, 98)

Refresher Courses / Orientation Programs / Faculty Development / Professional Development

1. Participated as a Faculty Delegate in the Mini-Workshop on 'Cognitive Load Theory – Integrating the Science of Learning with the Science of Instruction' organized by 'Manipal Centre for Professional and Personal Development (MCPD)', MAHE, Manipal (June 28, 2017).
2. Participated as a Faculty Delegate in the Mini-Workshop/Session on 'Problem-Based & Blended Learning: Education in the 21st Century' (Resource Person: Dr. Nynke de Jong, Asst. Professor, Department of Educational Development and Research, Maastricht University, Netherlands), organized by 'Medical Education Unit, Melaka Manipal Medical College (MMMMC)', Manipal in collaboration with 'Manipal Centre for Professional and Personal Development (MCPD)', MAHE, Manipal (August 16, 2017).

3. Participated as a Faculty Delegate in the Mini-Workshop on 'Meditation and Research – Concentration, Contemplation, Reflection, Mindfulness, and Awareness through Meditation' organized by 'Manipal Centre for Professional and Personal Development (MCPD)', MAHE, Manipal (August 22, 2017).
4. Participated as a Faculty Delegate in the Mini-Workshop on 'Congenial Classroom Climate – Creating Conditions Conducive to Learning' organized by 'Manipal Centre for Professional and Personal Development (MCPD)', MAHE, Manipal (October 20, 2017).
5. Participated as a Faculty Delegate in the Mini-Workshop on 'The Science of Meditation' organized by 'Manipal Centre for Professional and Personal Development (MCPD)', MAHE, Manipal (November 07, 2017).
6. Participated as a Faculty Delegate in the Mini-Workshop on 'Reflections & Learning Portfolios' organized by 'Manipal Centre for Professional and Personal Development (MCPD)', MAHE, Manipal (December 12, 2017).
7. Participated as a Faculty Delegate in the four-day Workshop on 'Pedagogic & Personal Effectiveness' [Resource Persons: Dr K Ramnarayan, Vice President, Faculty Development & Alumni Relations, MU; Prof Sudhakar Nayak, Director, MCPD, MU; and Prof Ciraj AM, Deputy Director, MCPD, MU], organized by 'Manipal Centre for Professional and Personal Development (MCPD)', Manipal University, Manipal (July 1 to 5, 2016)
8. Participated as a Faculty Delegate in the Mini-Workshop on 'Shibboleths in Faculty Development' (Resource Person: Prof. K. Ramnarayan, Vice President, Faculty Development & Alumni Relations, MU), organized by 'Manipal Centre for Professional and Personal Development (MCPD)', Manipal University, Manipal (January 09, 2016).
9. Participated as a Faculty Delegate in the 'Leadership Conclave' (Resource Person: Mr. Annamalai K, IPS & IIM-Lucknow Alumnus, Superintendent of Police, Udupi; Mr. Abhay Gupte, CEO, Manipal Technologies Limited; Mr. Satish Acharya, World Famous Indian Cartoonist; Prof. Surendra Rao, Famous Historian; and Ms. Anshika Sinha, MIT Manipal Alumnus & Tata Administrative Service Manager), held at Library Auditorium, MIT, Manipal and organized by 'Lions Club of Manipal University' and Manipal University, Manipal (February 27, 2016).
10. Participated as a Faculty Delegate in the Mini-Workshop on 'Student Learning - Making the Most Significant Event Happen' (Resource Person: Prof. Rajaram Subbian), organized by 'Manipal Centre for Professional and Personal Development (MCPD)', Manipal University, Manipal (March 06, 2016).
11. Participated as a Faculty Delegate in the Mini-Workshop on 'Don't take your Umbrella to the Bed (Understanding Ego & Consciousness)' [Resource Person: Prof. Sudhakar Nayak, Director, MCPD, MU]], organized by 'Manipal Centre for Professional and Personal Development (MCPD)', Manipal University, Manipal (April 02, 2016).
12. Participated as a Faculty Delegate in the Mini-Workshop on 'Breaking the Monotony - Dipsticks to fathom student learning in large groups' [Resource Person: Prof. K. Ramnarayan, Vice President, Faculty Development & Alumni Relations, MU]], organized by 'Manipal Centre for Professional and Personal Development (MCPD)', Manipal University, Manipal (May 31, 2016).
13. Participated as a Faculty Delegate in the Mini-Workshop on 'Articulate with Aplomb – Public Speaking from a Lectern' [Resource Person: Dr K Ramnarayan, Vice President, Faculty Development & Alumni Relations, MU], organized by 'Manipal Centre for Professional and Personal Development (MCPD)', Manipal University, Manipal (July 28, 2016).
14. Participated as a Faculty Delegate in the Mini-Workshop on 'Implementing Instructional Initiatives Imaginatively' [Resource Person: Dr K Ramnarayan, Vice President, Faculty Development & Alumni Relations, MU and Prof. Sudhakar Nayak, Director, MCPD, MU]], organized by 'Manipal Centre for Professional and Personal Development (MCPD)', Manipal University, Manipal (November 28, 2016).
15. Participated as a Faculty Delegate in the 'Futura Pedagogica' (An introductory workshop on technologies that support classroom teaching and assessment) [Resource Person: Dr Shashidhar Venkatesh Murthy, Head of Pathology, James Cook University, Australia], organized by 'Manipal Centre for Professional and Personal Development (MCPD)', Manipal University, Manipal (December 12, 2016).
16. Participated as a Faculty Delegate in the Mini-Workshop on 'Feedback - That Promotes Student Learning' [Resource Person: Prof Ciraj AM, Deputy Director, MCPD, MU], organized by 'Manipal Centre for Professional and Personal Development (MCPD)', Manipal University, Manipal (February 23, 2017).
17. Participated as a Delegate in ten days Faculty Development Program on Entrepreneurship, sponsored by Department of Science and Technology - National Implementing and Monitoring Agency for Training (DST-NIMAT), Govt. of India and hosted by Manipal University - Technology Business Incubator in association with Department of Humanities and Management held at Innovation Centre, Manipal Institute of Technology, Manipal University (Mar 17 – 28, 14)
18. Participated as a Delegate in a two day Faculty Development Programme on 'Learning and Content Design for Distance Education', organized by Sikkim Manipal University (May 17 & 18, 12)
19. Participated as a Delegate in a two day workshop on 'Presentation Skills for VSAT Classes' for technology-mediated Communication with the students, organized by SMU, Manipal in collaboration with MIC, Manipal (Feb 02 & 03, 08)
20. Participated in a 2-day Workshop on "Question Banking & Item Analysis" organized by S M U, Manipal (Sep 29 & 30, 07)
21. Partaken as a Delegate in a two day Workshop on 'Curriculum Design, Development, Delivery & Assessment' organized by S M U, Manipal (March 16 & 17, 09)
22. Underwent the two day professional training on 'EduNxt' (Technology Infused Distributed Learning) as Faculty Development Programme, organized by SMU, Manipal (June 29 & 30, 09)
23. Participated as a Delegate in a three day Workshop on 'Instructional Design and the Development of SLM', conducted by Staff Training and Research Institute of Distance Education (STRIDE) of Indira Gandhi National Open University and organized by SMU at Bangalore (Dec 11-13, 09)
24. Participated as a Delegate in a two day Workshop on 'E-learning Implementation', conducted and organized by Sikkim Manipal University at Bangalore (Jan 07 & 08, 10)
25. Participated as a Delegate in a one day Workshop on 'Waste Management and Vermicomposting', jointly organized by Sikkim Manipal University and Karnataka Rajya Vijnana Parishath (KRVP) and sponsored by Ministry of Environment and Forest, Government of India at Manipal (Feb 28, 10)

26. Participated as a Delegate in a Workshop on 'Document Management System', conducted and organized by Sikkim Manipal University at Manipal (May 21, 10)
27. Participated as a Delegate in a one day Workshop on 'Instructional Designing & Development of E-SLMS', conducted and organized by Sikkim Manipal University at Manipal (Jun 10, 10)
28. Participated as a Delegate in a Training Session on 'Raising Purchase Requisition through SAP (Systems, Applications and Products)'; conducted and organized by Sikkim Manipal University at Manipal (Aug 12, 10)
29. Experienced and participated as Delegate in a Stress Management Workshop on 'Stress Busting'; organized by Sikkim Manipal University at Manipal (Feb 03, 11)
30. Partaken as a Delegate in a Training Session on 'Employee Self Service' conducted & organised by Manipal Global Education Services (HR Department) at Bangalore (Dec 26, 11)
31. Successfully attended the India First Leadership Talk webinar with Prof D. P. Singh, Chairman UGC organized by MHRD's Innovation Cell (May 09, 20)
32. Participated as a Delegate in the Webinar on "Higher Education & Research Opportunities in Hotel Management & Tourism Programmes" organized by Department of Hotel Management & Catering Science, G.T.N. Arts College (Autonomous), MKU, Dindigul, Tamilnadu (May 20, 20)
33. Participated & successfully completed the "E-Quiz on Hotel Management and Catering Operations" organized by Department of Hotel Management & Catering Science, Jamal Mohamed College (Autonomous), Tiruchirappalli (May 25, 20)
34. Participated as a Delegate in 6-days online faculty development program on 'Research and its role in Academic Development: Digitalization - The Way Forward', organized by Institute of Hotel Management, Bhopal (Jun 12-17, 20)
35. Participated as a Delegate in the Online Scientific Writing Program on the topics 'Structuring your manuscript to impress journal editors' and 'Selecting a journal and preparing a great submission package', organized by 'Editage - English editing services' [Cactus Communications, Inc. Korea] (Jun 19, 20)
36. Participated as a Delegate in the two-day National Level Online Faculty Development Program on 'Rethinking Hospitality Education: Industry-Academia Interface', organized by WGSMA, MAHE, Manipal (Jun 4-5, 20)

I hereby certify that all the foregoing information is correct.

Prof. (Dr.) Rajiv Mishra

Dean & Professor - School of Hospitality & Tourism, Galgotias University, Greater Noida (UP).

