**Dr. Deepika S. Joshi**

H1,MCube Apartments, Royal Enclave

Haldwani, Uttarakhand

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**OBJECTIVE**

Looking for Academic/Non Academic position in a growing professional Management Institution with excellent work culture where I can utilize my skills and learning in imparting quality management education towards the attainment of the objectives of the organization

**SUMMARY**

Learning educator with demonstrated ability to teach, motivate, and direct students while maintaining high interest and achievement. Articulate communicator able to effectively interact with diverse populations of students at a variety of academic levels. Consistently maintain excellent relations with Students, Parents, Faculty, and administrators. Self motivated with strong planning, organizational and leadership skills. Offering experience of 20+ years. Her areas of research interest Includes Behavioural Science, MIS, Soft Computing, and Emotional Intelligence.

**TRAINING & CERTIFICATION:**

* Entrepreneurship Development from EDII, Ahmadabad
* 6 Sigma Green Belt Certification from KPMG
* Completed Certificate as “**CBT Practitioner**” from The Academy of modern applied psychology on 24 May 2020.
* Successfully completed course on “Google Analytics for Beginners”

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**EDUCATION**

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| --- | --- | --- | --- |
| Ph.D. | Singhania University, Rajasthan | Management | 2014 |
| MBA  | Maharishi Dayanand University Rohtak | Human Resource | 2010 |
| MCA | IGNOU, New Delhi | Computer Application | 2003 |
| BA | VMLG Degree College, Ghaziabad | Dbl. Lit. & Sociology | 1996 |
| Intermediate | Sushila Inter College, Ghaziabad | Art Side | 1993 |
| High School | Sushila Inter College, Ghaziabad | Art Side | 1991 |

**PUBLICATIONS**

**Book:**

* Text Book Titled “**Total Quality Management”. (ISBN: 978-93-85161-10-0),** gotpublished by **Aayu Publication** in July 2015.
* Text Book Titled “**Mergers and Acquisition”.(ISBN:** 978-9389381146**),** gotpublished by **Aayu Publication** in Jan 2020.
* E-Book Titled “**Liliputian Management Tales”,** got published with Amazon Kindle.

**Research Papers: International**

* Paper on “**S/w Development :User’s Perspective**” TBS PRESS under **VISION CAYTALYST-An International Journal of IT, Management & Communication, ISSN 2277-2448**.
* Case study on **“Integrating IT with HR Policies”** St. Anne Marrie Publication under **International Journal of IT & Management.**
* Paper Titled **“Business IT Alignment as a key contributor for IT Implementation in Delhi NCR: A Study**”, got published **in OJAS: Expanding Knowledge Horizon (ISSN. No. 2279-0373), in July 2014.**

# Paper on “Convergent Excellence: An Intelligent Approach”, got published in OJAS: Expanding Knowledge Horizon, ISSN: 2279-0373 in 2015.

* ‘Paper on “**IT-Value Mapping: Justifying Investment in IT (A Study Conducted In NCR)** “, under **AIJBSR, A Peer Reviewed, Global Impact Factor Journal ISSN 0975-749X published by Annamalai University in Nov. 2015.**
* **“Importance of ICT in Priority Sector Lending: A case Study of Kumaun Region”**. Got published with **International Journal of Advance Research and innovative ideas in Education, ISSN. 2395-4396,Vol. 1, Issue 3 in April 2015.**
* **“Impact Assessment of Rural and Agriculture Finance by Commercial Banks (A Case Study of Kumaun Region),** got published with **Universe of Emerging Technologies & Science (ISSN 2349 - 655X), Impact Factor: 0.272, Vol 2, Issue 7** in July 2015.
* **“Multi –Skilling – A Tactic for Price Effective Resource Management
During Economic Turbulence.”,** got published with **Jamshedpur Research Review ISSN : 2320-2750** Dec 2015**.**
* **“Applying EI in Marketing Exchanges: An Approach towards Optimizing Sales Performance”,**  got published with **Jaipuria International Journal of Research ISSN: 2454-9509 • V**ol. 02  Issue 01 , January-June, 2016, page No. 70-75. Journal is Indexed in Ulrich International Periodicals' Directory.
* **“BITA: Stepping into HR= HR ChatBots for improvised experience-A Review”**, got published with, International Journal of Research in Engineering, IT and Social Sciences, ISSN 2250-0588, Impact Factor: 6.452, Volume 08, Special Issue, May 2018, Page 159-165
* **Integrating Competitive Strategy with Knowledge management for organizational performance: An Implementation ,** got published with Innovations ISSN 19650256 , Apr 2, 2021
* **Practices fuelling positive emotions fosters cognitive strength and well being: A study conducted in education sector Kumaun Region, Uttarakhand**, got published with Innovations ISSN 19650256 , Apr 2, 2021
* **Optimal Ordering Policy for Medium scale Industries with Uncertain Demand** , got published with Viewpoint – An International Journal of Management and Technology ISSN- 2229-3925 July 2021.

**Book Chapters/** **Research Papers: National**

* Paper “**Virtual Group: An Emerging world of e-relationship”** Published in **BVIMR Journal of Bhartiya Vidyapeeth, Dec 2007**.
* Paper **“Cyber Criminals Behavior: a Psychological analysis”** published with **Indira Business Review in 2010.**
* **Case Study “Role of Management Institutions in grooming students for undertaking summer internship” MJP Publishers, Chennai (MBA BOOK OF CASE STUDIES).**
* **Case Study “Quality Management in Operations” MJP Publishers, Chennai (MBA BOOK OF CASE STUDIES).**
* Paper Titled **"Aligning It with business objectives: A key to enhanced productivity"**, got published with **MAIMT- Journal of IT & Management (ISSN 0974-066x), Jagadhari, Haryana in May-October 2015 issue.**
* **“Business Intelligence: Mere concept or a tool for effective strategy formulation**”, got published with **RDIAS Journal of Information Technology and Computer Applications
(A Peer - Reviewed Refereed Annual IT Journal)- Online ISSN : 2394-7373
Print ISSN : 2394-7365, Volume 2, issue 1** in February 2016.
* **Knowledge Management and It& It’s Role in Health Education,** got published with Indian Journal of Forensic Medicine and Toxicology ISSN 0973-9130, in Sep 2021.
* **Perspective on Whistle-Blowing** got Published with Vimarshodgam Journal of Interdisciplinary Studies (VIMJINS) (National, Annual, Bilingual, Interdisciplinary, Peer-Reviewed, Open Access, Online Journal) Volume 3, No. 1, April 2023 ISSN: 2583-228X
* **Conference Papers:**

**International**

* Presented a Paper on “HR Chatbots” in International Conference organized by IIMT, Delhi in 2019.
* Presented a Paper on “HR Chatbots” in International Conference organized by KIET, Ghaziabad in April 2018.
* **Presented a Paper** on Cyber Crimes in **International Conference** Organized by **Uttarakhand Open University on 27-28 Nov. 2011,** Titled **“Role of ICT”**

**National**

* National Seminar on “**Information Technology Management – Changing Roles**” organized by Trinity College for Management & Technology, Ghaziabad on 20th December, 2010. Research paper presented in the seminar on **“Information Technology- Business Alignment – Impact on ROI**”.
* **Presented a Paper** on Dalit Consciousness in **National Seminar** Organized by **V.M.L.G. Degree College** **on 14-15 Sep. 2012.**
* National Seminar on “**IPR, Future Technology, Optimizing and Management” (NCIFTOM-2017)** organized by **INMANTEC, Ghaziabad** on 17 February 2017. Research paper presented in the seminar on **Virtual Office Communication System: A Case Study of SharePoint**

**LEADERSHIP EXPERIENCE**

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| Working as an Associate Professor with PAL College of technology and Management, Haldwani since September 2022 | * Heading E-cell.
* Heading Newsletter Team
* Member IQAC Cell
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| Worked as an Associate Professor with Gitarattan International Business School, Rohini Delhi Since April 2022- Sep 2022 | * Handled the responsibility of Course Coordinator BBA Second Shift.
* Asst. Coordinator- IQAC Cell
* Member Anti Ragging Committee
 |
| Worked as an **Associate Professor** with **Faculty of Commerce & Business Management, Amrapali Group of Institutes, Haldwani, Uttarakhand** from**2 Feb 2015**to 4 Apr 2022 | * Handled the responsibility of HOD (MBA) & Placement Coordinator for the department.
* Managed department Research Journal, enlisted it in UGC list and published two issues successfully.
* Organized **Manthan 2017(Managing VUCA: Managing Challenges & Opportunities)** a National Conference of FCBM, AGI in capacity of Organizing Secretary.
* Organized **FIP (**Invited the Resource Person Dr. Azhar Kazmi, Professor King Fahd University, Saudi Arabia**) on 15 June 2015 at AGI**
* Assigned with the responsibility of **Managing Editor** for **ACME: The Research Journal**&**KRITI- Newsletter of College**
 |
| Worked as an **Asst. Professor** with **Jaipuria Business School, Indirapuram, Ghaziabad** from **7 Nov 2011 to 31 Jan 2015** | * Organized National Conference on **Excellence in Management Education**&“**PRAGATI – 2012**”, a National Level research paper competition for the students in capacity of Co-Convener.
* Coordinated Department Examination Process.
* Conceptualized and designed research journal of College independently and published 3 volumes.
 |
| Worked as an **Associate Professor (IT- Decision Sciences & HR)** with **TRINITY BUSINESS SCHOOL ,** (Since October 2010 to Oct. 2011) | * **Led the Team** for online data uploading and updating for Extension of Approval for academic year on **AICTE Portal**
* Managed Research Journal of the College- **“VISION CATALYST”** in capacity of Sr. Editor.
* Coordinated as HOD (PGDM)
 |
| Worked with **SHIVA INSTITUTE OF MANAGEMENT STUDIES, Ghaziabad** as an***Asst. Professor (IT & Decision Sciences ) (Since August 2005 to September 2010)*** | * Managed Various Academic/Non- Academic activities as a **Coordinator (BCA & PGDM**).
* Handled the responsibility of **Exam Co-Coordinator**.
* Team Member for online data uploading and updating for Extension of Approval for academic year on **AICTE Portal**
 |
| Worked with **SETH JAIPRAKASH MUKANDLAL POLYTECHNIC FOR WOMEN, GHAZIABAD,** *Lecturer (Computers) from Aug. 2003 to Aug. 2005.* | * Managed Various Academic/Non- Academic activities as a **Coordinator PGDCA First Year**
* **Paper setter, Evaluator & Examiner** for Board of Technical Eucation, Lucknow- UP.
 |
| Worked with **KAMAL ENTERPRISES, GHAZIABAD,**  *Faculty (IT), Since Jan 2000 to Jul. 2003* | * Taught Computer subjects to Students of LCC Study Center
* **Taught** students of M.Sc. (Computer Science) affiliated to MDU, Rohtak.
 |
| Worked as an **EDP-Coordinator** with **M/s Prompt Int’l Ltd., Noida**. for 2 Years. | * Managed EDP Lab Independently
* Managed Voucher Entry and Computerized Inventory maintenance on customized software.
 |
| Worked with Capital Computers, Gzb. as a Jr. Faculty for a period of 2 years | * Taught Computer subjects to Students
* Managed Various Academic/Non- Academic activities as a **Faculty.**
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**AWARDS & ACHIEVEMENTS**

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| Academic  | * **Topper of the Batch-** DCA from SJM Polytechnic, Ghaziabad
* Received the Award for Member- Best Faculty Group Presentation in the Workshop SHINE conducted by Jaipuria Institute of Management Studies, Ghaziabad in 2014.
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| Extra-Curricular | * **Best Debater** of DCA Batch 1996
* **Best Ranger** of the Year Batch 1996
* **Won Running Trophy** for the College in Self Composed Poem Competition (Hindi)
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**PROJECTS & RESEARCH GUIDANCE:**

* Supervised various research projects on topics related to HR & IT to the students of Shiva Institute of Management Studies, Ghaziabad, Jaipuria School of Business, Indirapuram Ghaziabad and Amrapali Group of Institutes Haldwani.
* Guiding 2 Research Scholars registered with UTU Dehradun 2015 & 2016 batch in the area of Knowledge Management & Supply Chain respectively.

**SKILLS**

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| * Mentoring
 | * Lecturing
 | * Leadership & Management.
 | * Motivating
 | * Research Guidance
 |
| * Evaluation
 | * Resilience
 | * Instructional Design Development
 | * Communication
 | * Time Management
 |
| * Grading
 | * Social Skills
 | * Virtual Coaching
 | * Techno Geek
 | * Learning agility.
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**OTHER RELEVANT INFORMATION**

* Member Reviewer Board **International Journal of Computer Science Issues (ISSN 1694-0814**), Software First Ltd Doolar Lane, **Mahebourg Republic of Mauritius , International Journal of Advance Research and Innovation in Education Research** ISSN 2395-4396 (Online) &**International Journal of Advance Research & Innovative Ideas in Education (ISSN. 2395-4396),** Ahmadabad, Gujarat.
* Member Editorial Board **BUENMAFE** Research Journal (**ISSN 2320-5296),** Kolkata, India.& **GLOBAL RESEARCH JOURNAL ON MATHEMATICS AND SCIENCE EDUCATION.ISSN 2278 – 0769,** Department of Mathematics. Diphu Government College. Assam University.
* Paper setter for Management Papers of Uttarakhand Open University.
* **Thesis Evaluator** for **Bhartidasan University, Trichy & Bharthihar University, Coimbatore**.
* Received the ‘**NCC C Certificate’** in 1996.